



# Trung HOANG

## **Summary**

*My professional career of a software developer started in 2005 when I was a 3rd year student. After graduated, I have worked mostly for larger companies on enterprise-level software and have experienced various roles from developer to analyst, bridge system engineer, project manager and then, becoming an IT trainer.*

*In 2011, I started teaching IT, first at Softech Aptech training center, then at universities and other IT centers in Danang.*

*My journey of an agile coach started in 2014 in Axon Active Vietnam. I started to promote agile programming techniques within my team and later in universities in Danang. We have adopted many agile practices, vastly improved automation of our development and deployment infrastructure and successfully implemented Scrum/Kanban/XP process on many projects.*

*I believe three things are necessary to be successful in our industry these days:*

- empowered and motivated teams,*
- strong technical skills, and*
- a simple and transparent process.*

## **EXPERIENCE**

**December 2011 – Present**

**Part-time IT Lecturer**  
**Universities and colleges in Danang**

Teaching IT courses

**March 2015 – September 2017**

**Agile Coach at Finix Asia Consulting**

As an Agile Coach, I:

- Appreciate the depths of agile practices and principles and can help teams appreciate them, too
- Have faced the big dragons, organizational impediments, and have become a coach to managers and other outsiders in the course of addressing them
- Can help management at all levels of the organization to understand the benefits of working agile
- Have brought the ideas from professional facilitation, coaching, conflict management, meditation, theater, and more, to help the team become a high-performance team – the way you always imagined a high-performance team could be when you allowed yourself to dream

**April 2015 – July 2016**

**Facilitator  
SmartDev LLC.**

Working as:

- an Agile Coach: coach internal/external teams to be Agile
- an Agile Trainer: conduct in-house and public training courses (Certified and Non-Certified)
- an internal Product Owner: be involved in specifying and accepting internal projects

**February 2014 – April 2015**

**Education Manager  
Axon Active Vietnam**

- Being Agile Coach and Scrum Master of junior classes, team leader for disciplinary aspects of the junior classes
- Being Product Owner of internal projects
- Being responsible for all educational topics for the whole company (courses, trainings, etc.)
- Being responsible for the technical entry tests
- Being responsible for internship activities

- Being responsible for conducting and managing the team to ensure the qualification and the requirement of the projects
- Creating of necessary standards, tools, processes and best practices
- Participating in the organization and planning of the development schedule based on SCRUM methodology

**March 2013 – February 2014**

**IT Training Coordinator**  
**Passerelles numériques**

Managing training courses and logistic arrangements for IT Training Department, coordinating training activities, developing Training Program and Curriculum, setting up training materials, training trainers and students.

**November 2011 – March 2013**

**Head Trainer**  
**Softech Corporation – Softech Aptech Training Center**

- Planning, organizing and implementing an appropriate instructional program (C, Java, Mobile Programming, Cloud Computing courses,...) in a learning, teaching IT courses following Aptech's program

**September 2009 – September 2011**

**Bridge System Engineer**  
**Tokyo city, Japan**

Analyzing and Designing System, developing PHP (Yii Framework, Joomla CMS) , iPhone applications

**November 2008 – June 2009**

**Software Developer**  
**FPT Software**

Analyzing and Designing System, developing Java applications

**November 2008 – June 2009**

**Game Engineer**  
**Punch Entertainment**



Developing Java (J2ME) game applications

## EDUCATION

### ***THE UNIVERSITY OF DA NANG - University of Science and Technology (UD-UST)***

Master's Degree, Computer Science | 2012 – 2014

### ***MEROS LANGUAGE SCHOOL***

Associate's Degree, Japanese | 2009 – 2011

### ***HUE UNIVERSITY OF SCIENCES***

Bachelor's Degree, Information Technology | 2002 – 2006

### ***Volunteer Experience***

IT Trainer

Passerelles numériques | September 2012

## CERTIFICATIONS

### ***Management 3.0 | October 2015 – Present***

Happy Melly, License 15101818

### ***Management 3.0 Licensed Facilitator | October 2015 – Present***

Happy Melly

### ***ICAgile Authorized Trainer | August 2015 – Present***

ICAgile

### ***APTECH Certified Trainer | June 2013 – Present***

Aptech Computer Education

### ***Introduction to CMMI for Development Version 1.3 | February 2012 – Present***

CMMI Institute

***Japanese Certification - 3kyuu (Pre-Intermediate) | January 2009 – Present***

<http://www.jlpt.jp/>

***FE (Fundamental Engineer) Certification | June 2006 – Present***

<http://www.vitec.org.vn/>

## **LANGUAGES**

### ***English***

Professional working proficiency

### ***Japanese***

Limited working proficiency

### ***Vietnamese***

Native or bilingual proficiency